

LEARNING EXPERIENCE SURVEY

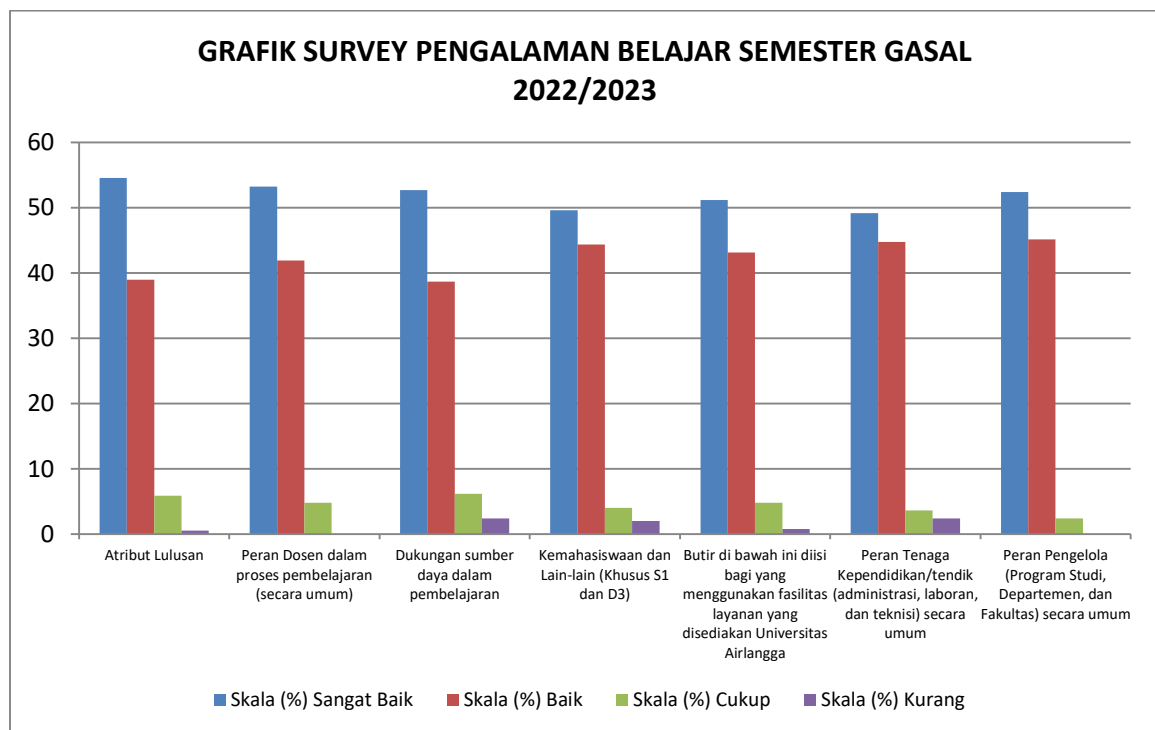
Academic Year 2022/2023

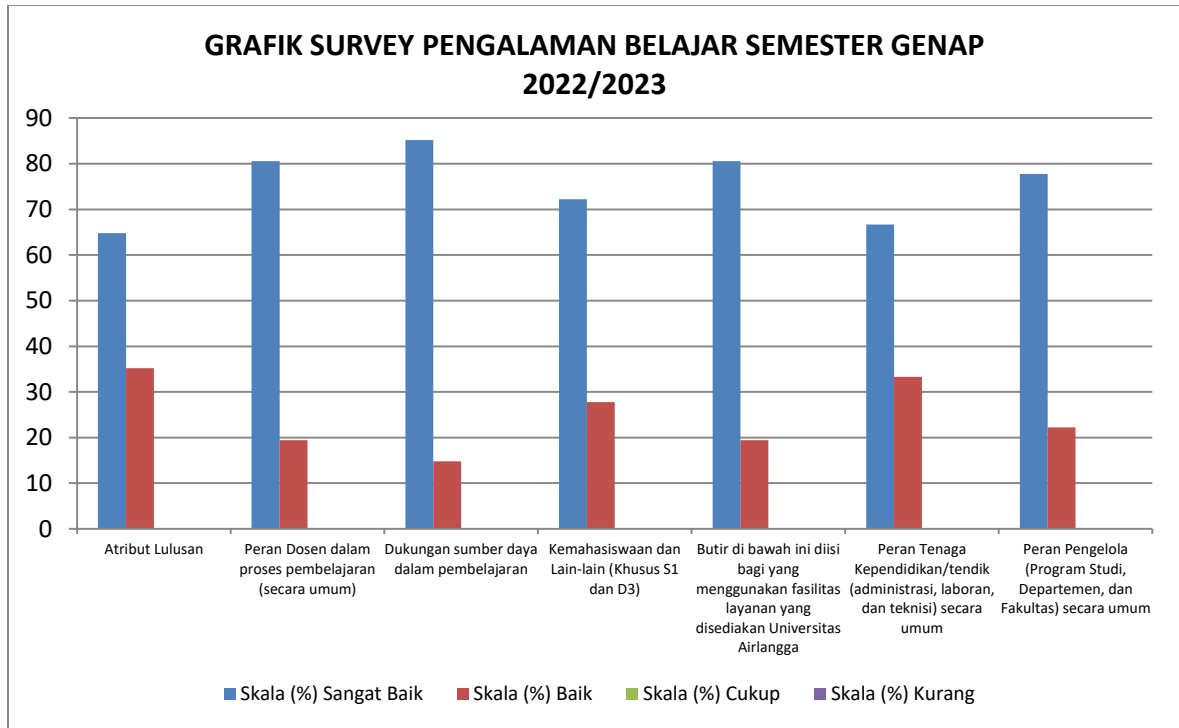
A. PREFACE

Every student has various experiences while studying at Universitas Airlangga, both in the academic and non-academic fields, in the curricular, co-curricular, and extra-curricular fields, related to human resources, supporting resources to infrastructure. All these impressions are tried to be recorded in a questionnaire presented to prospective graduates. This questionnaire is expected to provide more comprehensive input regarding the various things experienced by students during their studies.

B. QUESTIONNAIRE RESULT DATA

1. Survey performance in learning experiences





C. DATA ANALYSIS

- ≈ In the even semester, no one rated “sufficient” or “deficient” on any item.
- ≈ The assessment of even semester graduates is much better than that of odd semester graduates. Even semester graduates are mostly students who graduate on time, while odd semester graduates are generally not those who graduate on time.
- ≈ The role of managers, both Study Programs, Departments, and Faculties is rated “very good” by students, including their quickness, ability, hospitality, and proficiency in serving students.
- ≈ Although all items showed that the “very good” rating was higher than “good”, some questions scored less than 50% “very good”, meaning that there were more than 5% “fair” and “poor” ratings on these questions. These questions are:
 - ≈ The resources group in learning, related to (1) Accessibility and quality of learning support elements (such as laboratories) and (2) Adequacy and quality of facilities (e.g. room comfort, lighting, etc.) and learning media (e.g. OHP, LCD projector, blackboard, etc.).

- ≈ Student groups, related to (1) Management of extracurricular student activities in the fields of talent, interest, and reasoning; (2) Improvement of student entrepreneurship skills; and (3) Performance of job search preparation services.
- ≈ User groups of service facilities provided by Universitas Airlangga, related to (1) availability of sports and arts facilities; and (2) quality of dormitory services.
- ≈ Education Personnel Group / tendik (administration, laboratory staff, and technicians), related to (1) The quickness of tendik in providing services according to their duties; (2) The ability of tendik in providing services according to applicable regulations; (3) The hospitality, care, and initiative of tendik in helping solve student problems.

D. CONCLUSION

From the assessment of students while participating in learning, receiving services, and enjoying various facilities, some things that need attention to be improved are:

- ≈ Performance of education personnel related to their speed, capability, and empathy in carrying out service tasks.
- ≈ Management of student interest and talent development.
- ≈ Preparation of students to enter the world of work in the form of and entrepreneurship.
- ≈ Accessibility, quality and adequacy of learning support infrastructure.

Surabaya, 14 August 2023

Quality Assurance Cluster
S1 Mathematics Study Program